

**B.B.A. Semester - 5 (CBCS) Examination
Oct/Nov. - 2021(Old Course)**

HUMAN RESOURCE GROUP: MANAGEMENT OF INDUSTRIAL RELATIONS (ELECTIVE)

Time: 2:30 Hours**Marks: 70****Instructions:**

1. All questions are compulsory.
 2. Figures to the right indicate marks.
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Q.1 Explain the term 'Industrial Relations'. Discuss the objectives and major components or parties in Industrial relations. (14)

OR

Q.1 Write a detail note on the factors affecting to Industrial Relations.

Q.2 Define the term 'Industrial Dispute'. Explain the machinery available for the settlement of Industrial Dispute. (14)

OR

Q.2 A. Discuss the difference between the concepts of Industrial Dispute and Industrial conflicts.
 B. Explain the various forms of Industrial Dispute.

Q.3 What is Worker's participation in management? Explain various forms of worker's participation in management. (14)

OR

Q.3 A. Write a short note on Employee Empowerment.
 B. What is quality circle? Explain the working structure of quality circles.

Q.4 Define the term trade Unions. Explain the functions and types of trade unions. (14)

OR

Q.4 A. Explain the Various forms of collective bargaining.
 B. Write a note on negotiation.

Q.5 Write detailed notes (Any two). (14)

1. Overview of factory Act 1948
2. The payment of Bonus Act 1965
3. The payment of Gratuity Act 1972
4. The minimum Wages Act 1948
